K2 SERVICES

OPTIMIZE LAW FIRM IT WITH K2 SERVICES' APPLICATION MANAGED SERVICES

Having robust IT capabilities and operations in today's tech-driven landscape is essential to firm success. However, stretched resources can struggle to balance operational challenges with strategic initiatives. Leaders actively putting out fires can't focus on long-term competitiveness and efficiency.

Our Unique Approach

At K2 Services, we take a unique and user-centric approach to our Application Managed Services offering. We are focused on offering enterprise applications in a hosted delivery model, pulling maximum value from our clients' data-driven platforms by ensuring users are educated and able to fully utilize the capabilities available to them.

We continue to bridge modern application capabilities and evaluate new feature updates, vet them for potential issues and work with client teams to determine optimal rollouts. Our comprehensive user guides, technical documents and training approach demonstrate how the changes will enhance workflows so our clients are in lockstep with us along the way.

This user-centric approach enables efficient performance through technology platforms. By providing ongoing training and technology optimization practices, we help clients achieve full ROI on their technology investments.

Know Your IT

It's critical to regularly review your IT applications to ensure that operations and capabilities are being adequately managed.

When was the last time you considered:

- The age of your IT environment?
- How your IT environment is impacting the effectiveness and efficiency of staff?
- How your IT environment affects your cash flow?
- The security of your organization's data?
- Whether your competitors have an advantage because they have outsourced their IT management to a trusted provider?

Our industry-leading service-level agreements solve for all of the above, ensuring that your firm will advance on strategic road maps and leverage the latest tool sets.

Gain Efficiency and Reduce Costs

When you partner with K2 Services for your Application Managed Services needs, our expert resources will be an extension of your team to refocus core legal work and strategic planning. Having a managed services provider you can trust means access to experts that will handle routine upkeep so your firm can devote energy to differentiation and client service.

K2's fully managed IT services are customized for law firms. Our experts monitor, maintain and optimize your systems 24/7/365, allowing your firm to focus on legal service delivery, strategy and clients.

Choose the Right Partner

When you trust your Application Managed Services to K2 Services, you gain greater flexibility and a deep network of legal technology expertise. With K2 on your side, you no longer need to think about:

- Changing passwords and security updates.
- Patching and updating systems.
- Backing up jobs and disaster recovery.
- Protecting systems from intrusions.

- Securing against malware threats.
- Providing 24/7 user and system support.
- Continuous monitoring.
- Time to focus on strategic initiatives.

We partner with you to manage your enterprise applications.

Our Commitment

We are dedicated to empowering legal firms with modernized technology platforms and elevated operational support, ensuring seamless transitions to managed services and maintaining a high standard of security. Our industry expertise, coupled with a user-centric approach, positions us as a leader in legal technology services to allow you to excel in what you do best.

A Client-Centric Approach

Partner with K2 Services for comprehensive, customized IT services. Our broad expertise and extensive partner network enable us to craft solutions specifically tailored to your firm's unique needs and goals.

At K2 Services, our dedicated experts possess unmatched knowledge of the legal industry, technology platforms and enterprise applications. We work seamlessly as an extension of your team, empowering your professionals to focus on delivering exceptional client service and supporting your firm's strategic initiatives. Your satisfaction and partnership experience are our utmost priority, guiding every solution we provide.

Let K2's expert services, valuable insights and standards-based operational practices power your mission-critical technology systems. Our expertise in modern infrastructure, security and cloud platforms ensures your firm confidently leverages the latest technological advancements primed to scale and meet your needs.